

Mindfulcare (“We”, “Us”) welcome you to the website where our content resides (“Website”) and where you clicked this link, and for using it this document (“Terms and Conditions Website”) applies.

1. Small introduction

So you are looking into the small print, I wonder why?

Since our Company is located in Europe / Belgium We use the civil law & principles, and therefore – luckily – We don’t need to explicitly mention that “... *you cannot, under any circumstance, put the dog in the microwave oven ...* ”.

We need to comply to the law, which we all need to know or better: “*nemo censetur ignorare legem*, where this famous saying does not mean that every citizen is supposed to know all the legislative and regulatory texts (decrees, circulars ...) but cannot invoke ignorance either.

So We try our best, as should you.

And for clarity, you – as a user of this Website - cannot derive any right from this section called Small introduction.

2. Who is responsible for this Website

Unless the information was not provided by us, e.g.: some malicious people gained access to this Website and altered information that was not intended to be there, this Website is the responsibility of the Company: Mindfulcare, located at Meise, Belgium with VAT number BE0554957388.

3. What about the content on this Website

By use of this Website, you declare that you agree with these Terms and Conditions Website, and if you don’t agree you’ll need to leave this Website.

We have the right to make changes to this Website and all of its content (including any legal conditions) at any time, and We may do this without prior notification.

a) Consultable content

We have provided you with content on this Website with care.

However, We cannot guarantee that the content on this Website is entirely accurate, complete, ... amongst others due to its informative nature. None of this Website's information can be considered as binding.

We also do not assume any responsibility nor any liability for flaws in the functioning, or errors resulting out of this Website.

In other words, We are not responsible for any type of damage resulting from:

- Any actions taken based on information you find on this Website;
- Failures in the usage of this Website, including but not limited to, viruses, malware, other harmful content which can cause damage;
- Incorrect, incomplete, or outdated information;
- The use of documents, websites, ... that linked to this Website, nor from websites that are referenced / linked in this Website.

[b\) External links present on this Website](#)

This Website links to other websites where We deem it useful, by use of links (directly visible or hidden behind images, banners, ...). Such links don't imply that We are related to these sites or their owners, nor do We take any responsibility for these other websites which is the responsibility of their respective owners.

[c\) Intellectual Property and related Rights](#)

All parties agree that content that is protected by "intellectual property and related right" which is owned by a party, that each of them respectively remains owner of the "intellectual property and related rights" for any existing works it already holds.

It is prohibited to use any parts or the entirety of the contents of this Website without the explicit, written permission of Mindfulcare, with the exception of content which is in, or subsequently enters the public domain, other than as a result of a breach of this clause.

The intellectual property rights also include the copyright and/or trademark rights on all texts, photos, drawings, logos, audio and visual materials, software and any other materials which could be subject to intellectual property rights.

You have no rights to use in any way the name, brand or trade mark owned by Us mentioned on this Website, unless explicit and prior written consent is given by Us.

4. Your Privacy

Let Us assure you, We want to handle personal data carefully and correctly, and We will to tell you what We do with these data.

a) Privacy Data Usage

We use a policy on Privacy that We apply, amongst others to the collection and processing of personal data of visitors to this Website.

When you visit this Website, We automatically collect technical data, log it and place cookies to improve the ease-of-use of this Website (For usage of cookies see section Cookies). We stand for the following:

- On Our Website, you can search for information about products and services that We or partners offer;
- When you contact us via the e-mail address stated on this Website, We collect the data that you submit to us in order to provide follow-up on your request and if you are not already a customer, We might treat you as a potential customer and store your information for Our commercial purpose;
- We do not sell your data to third parties, under no circumstances;
- We will take reasonable steps to ensure the protection of your personal data, because your trust is important to Us too.
- To ensure that all data is protected We entrust this Website infrastructure to a supplier specialized in Website hosting.

b) You can contact Us

We have no dedicated Data Protection Officer since We are a small firm and process data in the context of a relationship with our (potential) clients. You can however contact us on our general address: info@mindfulcare.be.

c) Privacy related requests

You have the right, if not prohibited by mandatory law, to request Us to cease the use of your personal data for a specific type of processing. Such requests must contain the following: full name, address, email address, copy of the front side of your ID card, and a clear description of your request.

If, in your opinion, We have not handled your request appropriately, please contact us first. If this does not deliver your desired result, you have the right to file a complaint with the supervisory authority in the country in which you are residing.

5. Cookies

Info about Cookies and how to remove some of them can be found searching the internet:

<https://www.google.be/search?q=what+are+cookies+and+how+to+remove+them>

Some cookies can collect what is considered as personal data, i.e. what We know about you as a user.

a) Cookie preferences

We do not require your permission to place cookies that are essential for providing you with a service or for performing a function you request.

It is possible to remove certain cookies, reject them or otherwise change their use in the software you use to access this Website. But removal of certain cookies might influence your experience with our Website.

b) Cookie categories

We use both temporary cookies (e.g. for making sure this Website user experience is optimal), as permanent cookies (e.g. maintaining your preferences on a visit).

Third-party cookies on this Website are analytical cookies from parties other than Us that collect information about the technical data on the use of this Website to improve the operation and to display content that is based on your interests. In case of analytical cookies, we assume your consent for their use. If you browse this Website, We consider this action as your agreement to placing cookies on your device.

The analytical cookies We use, are from Google Inc. which are part of their analytics service. We use this service to get reports on how visitors use our website. This way We can consult how you use our Website (pages visited, average duration of a visit, products clicked on, geographical data, ...). We can use this cookie to improve the content of our website and to compile statistics. As standard, the data on your browsing behavior that we obtain is sent to and stored on a Google server. If you would like to know more about the use of the Google Analytics cookies, read: <https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage>, and also read Google's Privacy Policy: <https://www.google.com/intl/en/policies/technologies/ads>

6. Something else about this Website

We want you to obtain information from this Website in a convenient way, where We strive to provide you with the most agreeable experience. If you have any questions or a remark, don't hesitate to contact Us in the first place, on: info@mindfulcare.be.

Use of this Website and Terms and Conditions Website are subject to Belgian law. Any disputes that may arise in association with this Website must be submitted to the competent court in Brussels (Dutch / Nederlands)/ Belgium.